



Dear Customer:

As hurricane season approaches, Clear River Electric & Water District (CREW) is updating its "Priority List". This list contains customers who are **dependent upon electricity to power life support equipment**. We update this list annually.

If you have special requirements that are life threatening, please have your licensed physician fill out the applicable information and return to CREW at PO Box 107 Pascoag, RI 02859. Although you will be given a high priority designation, CREW can not guarantee the continuance of electricity in an emergency situation, nor can CREW guarantee that your service will be the first restored after an outage.

If you are dependent upon electricity to power life support equipment, please incorporate back up generation in your family's plan. In the event you do not have back up generation, please plan to evacuate your family to a community shelter that can provide you with electricity.

Last month, CREW sent all its residential customers an "Emergency Checklist". This list provides a basis for your emergency plan. If you did not receive a copy of the checklist, please call our office and we will send you one.

In the case of a prolonged outage, you can get status updates the following ways:

- Call our office at 401-568-6222 and select Option 2.
- Visit our outage map at <https://crewri.org/outages-safety/outage-map>
- Login to your SmartHub account online or on the app.
- Follow us on Facebook at <https://www.facebook.com/ClearRiverElectricandWater>

Please consider joining the RI Special Needs Emergency Registry also, by registering online at <https://kidsnet.health.ri.gov/emregistry/form.html>

If you have any questions, please call the District office at (401) 568-6222.

Sincerely,  
Clear River Electric & Water District Staff

**\*Please have your licensed physician fill out the applicable information below.**

### **Priority Customer Registration Form**

Name of Priority Customer: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Name on Electric Bill: \_\_\_\_\_ Electric Account No: \_\_\_\_\_

Service Address: \_\_\_\_\_ Apartment/Unit: \_\_\_\_\_

Best Contact Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

**Life Support Systems**-Which of the following do you use?  
**Please circle all that apply.**

- Oxygen Tank
- Respirator/Ventilator:  
if used, does it have a battery backup unit?  
Yes or No
- Electrical Pace Maker
- Medical Pump
- Oxygen Concentrator
- Home Dialysis
- Electrical Defibrillator
- Please list any other relevant conditions:  
\_\_\_\_\_  
\_\_\_\_\_

**Please specify the anticipated duration of the life support system: (example: 6 months, 1 year, life time)**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Print Licensed Physician's Name:**

\_\_\_\_\_  
**Physician's License Number:** \_\_\_\_\_

**Licensed Physician's Address:**  
\_\_\_\_\_  
\_\_\_\_\_

**Licensed Physician's Phone Number:** \_\_\_\_\_

**Licensed Physician's Signature:** \_\_\_\_\_  
**Date:** \_\_\_\_\_

Customer Signature: \_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
List relationship if completing on individual's behalf

Print Name: \_\_\_\_\_

Date signed: \_\_\_\_\_